

# Appendix C

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## Interview Questions

1. Where were you during the earthquake/hurricane?
2. Can you tell me what technology you used to contact your family or friends after the earthquake/hurricane?
3. After the earthquake/hurricane, who (organizations, government, volunteers, family members abroad, etc.) came to support you, and how long did it take you to get any help?
4. Have you been involved in working voluntarily in your community to do relief and rescue works on your own, or via any organization or network during or after the earthquake/hurricane?
5. If you were involved, could you tell me what you did exactly during the disaster to work, communicate, and support your community?
6. What methods of communication did you use to create connection in the community that you were serving?
7. Immediately after the earthquake/hurricane, how did you try to connect with other government officials, community members, media, health workers, or any other organizations?
8. How do you feel about the help you received and the support you provided to the community? Was it appropriate and effective?
9. In the long term, what groups or organizations have stayed connected with you, and which ones have fallen away?
10. Did you participate in any interpersonal networks during and after the disaster? For example: Facebook, Twitter, or any networks within or outside your community.

### **VARIATIONS FOR THE OFFICIALS:**

1. How did your organization network with other organizations?
2. How did the affected people and their families communicate with you?
3. How did you reach out to the community/people who were affected?

4. Is your organization still part of the reconstruction efforts in these communities? What are the specific programs that you are launching?
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